Install OTCnet Firmware

> **Application Tip**
>
> The **Check Capture Administrator (CCA)**, **Check Capture Supervisor** (**CCS)**, **Check Capture Lead Operator** (**CCLO)**, and **Check Capture Operator** (**CCO)** are authorized to install firmware.

> **Application Tip**
>
> Before you install the OTCnet Firmware, consider the following information:
>
> - Prior to each firmware upgrade, the currently installed firmware version must be uninstalled first.
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> - To install the Firmware, you will need Windows Administrator privileges on each computer.
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> - If using OTCnet Offline, close any open batches and upload all existing batches in Batch Management, as well as stop the Offline application.
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> - Ensure the scanner is not connected to the terminal when installing the firmware as it may cause scanner connectivity issues.
>
> - If you have a previous firmware version installed, you will need to uninstall it before installing a new Firmware version. See the directions below for uninstalling a previous version of Firmware.
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>   For Windows 10:
>   1. Access your Control Panel under **Start** > **Window Systems** > **Control Panel**
>   2. Click **Programs** > **Uninstall Programs**
>   3. In the Currently installed programs box, click **OTCnetFirmware**
>   4. Click **Remove**
>   2. Click Yes and wait while the Firmware uninstalls
>   3. Verify the **OTCnetFirmware** and **Panini** X.X.X **Universal Installer** automatically uninstalled

> **Application Tip**
>
> Before you install the OTCnet Firmware, consider the following information:
>
> - Firmware versions 4.0.0 and 3.1.2 support the RDM EC7000i, RDM EC9100i, Panini MyVisionX, Panini Vision X, and Panini I: Deal

scanners. Additionally, Firmware versions 4.0.0 and 3.1.2 support Windows 10 Operating Systems.

- Firmware version 2.0.0 supports the RDM EC7000i, Panini MyVisionX, Panini Vision X, and Panini I:Deal scanners. Additionally, Firmware version 2.0.0 supports Windows 10 Operating Systems.

For more information about firmware upgrades by firmware version, scanner, and operating system, refer to the *OTCnet System Requirements and Reference Guide* at: https://www.fiscal.treasury.gov/files/otcnet/OTCnet-SysReq.pdf.